

Abstract

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Role of senior radiographer in promoting a patient safety culture

Knowing a patient safety culture of an organization is important to identify strengths and opportunities for improvement in patient safety. To implementing a patient safety culture in the Diagnostic Imaging Area (ADPI) was commit to continuous improvement of patient safety , was to use resources efficiently in a physical , technical and organizational environment allowing effective delivery by the employees and promoting continuous improvement and personal development based on accountability to achieve essential standards of good practice. Promoting a culture of patient safety in ADPI was possible with team work , with the expectations of the coordinator/ manager and the organizational learning by focusing on the promotion and development of a policy that promotes voluntary notification . A safety culture is an informed culture. In the Constitution of the teams were implicit learning processes, knowledge creation and versatility. They are characterized by strong group values that conduce to attitudes and behaviors appropriate to the guidance of the team management. Functioning as a system of internal control of the group itself, are committed to the specific performance results, possess a specific set of skills, solution oriented. The main role of the coordinator / manager in fostering a culture of patient safety requires implies boosting the confidence in order to promote the participation of the whole team, sharing knowledge and experiences, delegating and empowering the team in their tasks, motivating and encouraging creativity.